

Student Consumer Information

The Higher Education Act of 1965 (HEA), as amended by the Higher Education Opportunity Act of 2008 (HEOA), includes many disclosures and reporting requirements that a postsecondary education school is required to distribute or make available to prospective and current students, and other consumers. These "Acts" will only apply to institutions who participate in federally funded financial aid programs.

Jackson State Community College is a participant in the following federal student aid programs: Federal Pell Grant Program, Federal Supplemental Educational Opportunity Grant, and Federal Work-Study Program.

Students, parents and other consumers may visit Jackson State's website for various information about the school. The website's homepage is located at <http://www.jsc.edu>

General Institutional Information

Confidentiality of Student Records

With regard to privacy, personally identifiable information may not be disclosed to others without the prior written consent of the student, except for specific cases defined by the U.S. Department of Education. The school must annually distribute to all enrolled students a notice of the availability of the information that is required to be made available to students under the Family Educational Rights and Privacy Act (FERPA). This act is also known as the Buckley Amendments which was passed by Congress in 1974.

FERPA will provide guidance with regard to privacy about a student records and personally identifiable information. A notice must list and briefly describe the information and include a statement of the procedures required to obtain the information. Information will need to include the following: the right of the student to inspect and review their education records; requests for amendments of their education records; guidelines for the correction of inaccurate and misleading data; and procedures to file a complaint the U.S. Department of Education concerning alleged failures by the school.

FERPA information is published in the Jackson State Community College Catalog and Student Handbook. This publication is located online at <http://www.jsc.edu> or in print at any Jackson State campus or center.

The Records Office (731-425-2654) will be the contact for questions or comments. For additional information, you may visit the following webpage: <http://www.jsc.edu/records>

Facilities and Services

The school is required to provide enrolled and prospective students with information about the school and its operations, such as the missions statement, accreditations and licensures, faculty and other instructional staff, degree and certificate programs, any plans the school has for improving the academic programs, instructional and laboratory facilities, special facilities for disabled students and student body diversity in the categories of gender and ethnicity of enrolled (and full-time students who receive Federal Pell Grants).

Also, the school is required to provide information about policies, procedures and other information. This would include information about its cost of attendance, textbook information, net price calculator, satisfactory academic progress policy, procedures to withdraw from school, procedures to drop a course, refund policy, school policies on transfer of credit and other policies relating to copy right infringement, safety, vaccination, missing person procedures, emergency and evacuation procedures, etc.

Information is published in the Jackson State Community College Catalog and Student Handbook. This publication is located online at <http://www.jsc.edu> or in print at any Jackson State campus or center.

The Academic Affairs Office (731-425-2631) will be the contact for questions or comments. For additional information, you may visit the following webpages: <http://www.jsc.edu/academics>; <http://www.jsc.edu/admissions>; and, <http://www.jsc.edu/about-jackson-state/student-services/business-services/index.html>

Services for Students with Disabilities

The school is required to make available to prospective and enrolled students information about facilities and services available to students with disabilities, including students with intellectual disabilities.

The Disability Resource Center (731-425-2616) will be the contact for questions and comments. For additional information, you may visit the following webpage: <http://www.jsc.edu/about-jackson-state/student-services/counseling>

Student Body Diversity

The school is required to make available to prospective and enrolled students information about student body diversity, including the percentage of enrolled, full-time students in the following categories:

- male
- female
- self-identified members of a major racial or ethnic group; and
- Federal Pell Grant recipients

The Institutional Research and Accountability Office (731-425-2638) will be the contact for questions and comments. For Additional information, you may visit the following webpage:

<http://www.jsc.edu/about-jackson-state/administration/institutional-research-and-accountability/index.html>

Voter Registration

The school is required to make a good faith effort to distribute a mail voter registration form to each student enrolled in a degree or certificate program and physically in attendance at the institution, and make those forms widely available to students at the institution.

The Counseling Office (731-425-2616) will be the contact for questions or comments. For additional information, you may visit the following webpage: <http://www.jsc.edu/about-jackson-state/student-services/voter-registration.html>

Athletic Data

The school will be required to provide students and parents, at the time the institution offers the student athletically-related student aid, information on the athletic program participation rates and financial support data. This disclosure must contain the number and gender of full-time undergraduates participating in intercollegiate athletic competitions and for each term. Additionally, the institution will be required to include information on coaches, coaching salaries, and the revenues and expenses associated with each sport.

The Athletic Office (731-425-2649) will be the contact for questions or comments. For additional information, you may visit the following webpage:

<http://www.jsc.edu/about-jackson-state/administration/institutional-research-and-accountability/index.html>

Student Financial Assistance

Contact Information for Assistance in Obtaining Financial Aid

The school is required to make available to prospective and enrolled students information regarding how and where to contact individuals designated to assist students in obtaining the institutional or financial aid information.

The Financial Aid Office (731-425-2605) will be the contact for questions and comments. For Additional information, you may visit the following webpage: <http://www.jsc.edu/financial-aid>

Student Financial Aid Information

The school is required to make available to prospective and enrolled students information about the following:

- all the need-based and non-need based federal, state, local, private, and institutional student financial assistance programs available to students who enroll in the institution;
- terms and conditions of the Federal Student Aid (Title IV);
- criteria for selecting recipients and for determining amount of awards;
- eligibility requirements and procedures for applying for aid;
- methods and frequency of disbursement of aid;
- rights and responsibilities of students receiving Federal Student Aid (Title IV), including criteria for continued student eligibility and standards for satisfactory academic progress;
- general conditions and terms applicable to employment provided as part of financial aid package

Upon request from a student or parent who is applying for a private education loan, a school must provide the disclosure form required under the "Truth in Lending Act" and the information needed to complete the form (to the extent the school has that information).

Financial aid information is published in the Jackson State Community College Catalog and Student Handbook. This publication may be found online at <http://www.jsc.edu> or in print at any Jackson State campus or center.

The Financial Aid Office (731-425-2605) will be the contact for questions or comments. For additional information, you may visit the following webpage: <http://www.jsc.edu/financial-aid>

Student Financial Aid Penalties for Drug Law Violations

The school is required to provide to each student, upon enrollment, a separate, clear and conspicuous written notice that advises the student that a conviction for any offense, during a period of enrollment for which the student was receiving federal student aid under any federal or state law involving the possession or sale of illegal drugs will result in the loss of eligibility for any Federal Student Aid. Also, the school will provide a notice in a timely manner to each student who has lost eligibility for Federal Student Aid (Title IV) and the notice must advise the student of the ways in which the student can regain eligibility.

The Financial Aid Office (731-425-2605) will be the contact for questions or comments. For additional information, you may visit the following webpage: <http://www.jsc.edu/financial-aid>

Student Outcomes

Student Completion/Graduation/Transfer

The school is required to annually make available to prospective and enrolled students the completion or graduation rate of certificate or degree-seeking, first-time, full-time, undergraduate students. If data is requested by a prospective student, it must be made available prior to the students' enrolling or entering into any financial obligation with the school. Often, students will transfer to other educational facilities. Jackson State will be accountable for student transfer rates.

The Institutional Research and Accountability Office (731-425-2638) will be the contact for questions or comments. For additional information, you may visit the following webpage:

<http://www.jsc.edu/about-jackson-state/administration/institutional-research-and-accountability/index.html>

Student Placement in Employment

The school will be required to provide information on the placement of and types of employment obtained by graduates of the school's degree or certificate programs.

The Institutional Research and Accountability Office (731-425-2638) will be the contact for questions or comments. For additional information, you may visit the following webpage:

<http://www.jsc.edu/about-jackson-state/administration/institutional-research-and-accountability/index.html>

Student Retention

The school will be required to provide retention rates of certificate or degree-seeking first-time full-time undergraduate students.

The Institutional Research and Accountability Office (731-425-2638) will be the contact for questions or comments. For additional information, you may visit the following webpage:

<http://www.jsc.edu/about-jackson-state/administration/institutional-research-and-accountability/index.html>

Health and Safety for Students and Employees

Drug and Alcohol Abuse

The school is required to provide information about the school's Drug and Alcohol Prevention Program. As a condition of receiving funds or other forms of financial assistance under any Federal Program, a school, state or local education agency must certify that it has adopted and implemented a Drug and Alcohol Prevention Program. Information is disseminated to students, faculty, and employees about the risks, penalties, and treatment options associated with drug and alcohol abuse. This disclosure is in accordance with the Drug-Free Workplace Act of 1988 (Public Law 101-690).

The Policy on Drug-Free Campus may be found in the Jackson State Community College Catalog and Student Handbook, and the Drug-Free Campus Brochure.

The Counseling Office (731-425-2616) and Financial Aid Office will be the contacts for questions and comments. For additional information, you may visit the following webpage:

<http://www.jsc.edu/about-jackson-state/administration/safety-and-security/policy-on-drug-free-campus.html> or <http://www.jsc.edu/financial-aid>

Campus Security and Crime

The school is required to provide students and others with a safe learning environment. There must be a campus security policy to include a statement of the enforcement authority of campus security personnel and their relationship with State and local police and whether or not they have agreements with those police agencies to investigate alleged crimes.

Additionally, the school will be required to distinguish, by means of separate categories, any criminal offense that occur on campus, in or on a non-campus building, on public property, and in dormitories or other residential facilities for students on campus. The law will require that each institution maintaining a police or security department must make, keep and maintain a daily log.

The Campus Safety and Security Office (731-425-2621) will be the contact for questions or comments. For additional information, you may visit the following webpage:

<http://www.jsc.edu/about-jackson-state/administration/safety-and-security/>

Fire Safety

The school is required to maintain a log that records all fires in on-campus student housing facilities and publish an annual fire safety report with campus fire safety practices and standards of the school. Fire safety policies and practices must be published by the school. Jackson State does not provide on-campus housing to students.

The Campus Safety and Security Office (731-425-2621) will be the contact for questions or comments. For additional information, you may visit the following webpage:

<http://www.jsc.edu/about-jackson-state/administration/safety-and-security/>

Emergency Response and Evacuation

The school will be required to provide prospective and enrolled students with policies about the school's emergency response and evacuation procedures.

The Campus Safety and Security Office (731-425-2621) will be the contact person for questions or comments. For additional information, you may visit the following website:

<http://www.jsc.edu/about-jackson-state/administration/safety-and-security/>